

Wholesale and Retail Skills Programmes



The skills programmes outlined in the table below are aligned primarily to the Wholesale and Retail Sector and provide specific job training and skills development.

Skills Programme	Description
Store Person	This skills programme is for any person working in a retail or wholesale environment. It covers no job specific unit standards that all retail and wholesale professionals should undergo in order to work in the industry.
Checkout Operator (Cashier)	This skills programme is aimed at Cashiers or Till Operators or Checkout Operators in a retail or wholesale store that records transactions and deals with customers.
Shelf Filler	This skills program is aimed at all staff who fill shelves or racks in a retail store. It does not include the skills for those working in fridges and freezers.
A Store Person (Picker/Puller)	This skills programme is aimed specifically at people within a wholesale or distribution centre environment who have to pick/withdraw stock in a stockroom and maintain the stock.
Shelf Filler Fast Moving Consumer Goods (FMCG) Merchandiser - D	This skills programme is designed as a generic introduction to the Fast Moving Consumer Goods (FMCG) industry and would be applicable to many positions in store and could be added to other skills programmes that are job specific.
Store Person (Stock Person - E)	This skills program is for any person working in a Distribution centre/Warehouse. It covers no job specific unit standards that all such people should undergo as part of induction to our industry.
Store Person (Stockroom person - C)	A skills programme to ensure staff who pick stock in a distribution centre do so in a safe manner.
Dispatch & Receiving - F	This skills programme is aimed at people in a store who are responsible for the dispatch of goods from the store but who do not get involved in the receiving of goods into the store.
Shelf Filler	A skills programme for temporary or part time staff who simply count stock for stock-take purposes.



Mode of delivery

This programme is delivered through contact sessions that will provide the learner with the interpersonal support for the learning to take place. Furthermore, a workplace component will allow the learner to apply knowledge learnt in a workplace environment.

For a full list of modules and more information please contact 011 670 4800.

