

Further Education and Training (FET) Programmes



“This programme is developed around a **planned combination of learning outcomes** that will provide learners with the **knowledge and applied competence...**”



Admission requirements

Prospective learners must be competent in:

- Mathematical Literacy and Communication at NQF Level 2.



Duration

Approximately 12 months of structured practical and theoretical training, leading to a full qualification.



Mode of delivery

This programme is delivered through contact sessions that will provide the learner with the interpersonal support for learning to take place. Furthermore, a workplace component will allow the learner to apply knowledge gained in a workplace environment.

For a full list of modules and more information please contact 011 670 4800.

Learnerships

**NQF
Level 3**

National Certificate: Wholesale and Retail Operations

SAQA ID: 63409

Accredited by: Wholesale and Retail Sector Education and Training Authority (W&RSETA)

About the programme: This programme is developed around a planned combination of learning outcomes that will provide learners with the knowledge and applied competence in wholesale and retail operations on a formal route to acquiring operational skills in the wholesale and retail sector.

This programme will serve to provide the wholesale and retail sectors with employees that can perform the operation functions to industry standards, optimise productivity and improve service levels.



What can learners expect?

The learner will be exposed to the following learning areas:

- Applying theft, fraud and safety controls in a wholesale and retail outlet
- Applying knowledge of self and team in order to develop a plan to enhance team performance
- Demonstrating knowledge of products in own area of operation in a wholesale and retail environment
- Communicating in an assertive manner with clients and fellow workers
- Conducting a structured meeting
- Motivating and building a team
- Prioritising time and working for self and team

